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## **INTEGRATED MANAGEMENT SYSTEM POLICY of Fugro Engineering Services Limited (FES)**

As one of the UK's leading providers of ground investigation services, the prime objectives of FES are to understand our clients' requirements and produce a superior and reliable service that represents good value for money, mitigates our impact on the environment and minimises the risk to human health and safety. By doing so we shall ensure that we continue to satisfy or exceed the expectations of our clients, thereby ensuring our company's future success.

FES recognise and adopt the Fugro Group Health and Safety vision and principles:

- that caring for people's safety will guide what we do
- that safety always matters
- that safety is everyone's responsibility

Objectives and key performance indicators supporting these principles and this policy are periodically established, communicated and reviewed.

FES operate a company-wide Integrated Management System (IMS) in support of this policy and its objectives. The system is registered to BS EN ISO9001:2000, BS EN ISO/IEC17025:2005, BS EN ISO14001:2004 and BS OHSAS18001:2007.

Our policy is implemented via:

- our IMS
- the employment of trained and competent, professional and technical employees
- a commitment to client care and the active encouragement of client feedback
- UKAS accreditation at laboratory and field-testing level
- support services such as human resources and ICT
- a schedule of audit and review

Employees at all functions and levels are committed to this policy and to the effective implementation of the IMS in all aspects of operation, from the inception of a project to the submission of the final report. Whilst ultimate responsibility for our delivered service rests with me as Managing Director, quality and health and safety application, environmental protection and improvement are recognised as the responsibility of every employee.

We maintain a proactive approach to the development and continual improvement of the effectiveness of our IMS and are committed to the following, which are taken into account throughout our activities:

- complying with client, regulatory and other relevant requirements
- continual improvement and prevention of pollution
- prevention of injury and ill health
- providing a safe and healthy working environment for employees
- encouraging our suppliers and clients into adopting sound environmental and safe practices

The laboratory of FES at Consett Co Durham, operates the same IMS to provide our clients with the highest standard of service for accredited tests in accordance with the requirements of BS EN ISO/IEC17025:2005. The laboratory is accredited by UKAS (the United Kingdom Accreditation Service).

This policy is communicated and reviewed periodically. It is a controlled document and is made available to all employees and to any client or member of the public requesting it.

A handwritten signature in cursive script, appearing to read "W. R. Wood".

W R Wood (Managing Director FES)

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